



Boarding Information Packet

Thank you for your interest in our horse boarding program at Springwood Station! We offer you a welcoming and encouraging atmosphere for our horse owner clientele. Our goal is to provide a safe riding environment and equine education program with thorough horse care options for all varieties of pleasure horses, show horses or the family pet.

In this packet you will find frequently asked questions about boarding, rates, services and amenities. Our barn guidelines are also included - to ensure safety for you and your horse - along with our own.

If you have further questions – please contact us by email or phone.

Our email address is springwoodstation@comcast.net or phone **804-746-4072**.

Happy Trails!

Springwood Station Staff



Boarding Frequently Asked Questions

Q. What kind of grain do you feed?

A. The main type of grain we use is Blue Seal Sentinel Performance 12% Protein 12% Fat - which is a totally extruded feed. Meaning - it is a cooked feed – it basically dissolves itself when it passes into the horse’s stomach. Their digestive system gets more nutritional value from this type of feed than any other without the weight of heavy grains such as whole corn or whole oats weighing down their stomachs. Other types of feed with whole components can sometimes go unchewed by the horse which results in no nutritional gain. We also carry senior feeds for older equines and pelleted 14% complete feed for our easy keepers..

If you have different needs or a different type of feed you would like to continue using – we can supply most any type thru our supplier – Ashland Feed Store - as they carry a full line of most all brands available.

We feed up to 6 pounds per day included in our basic board price. If more is necessary – it will be billed as an additional cost. Alfalfa cubes, hay pellets, rice bran, supplements etc will be added on as additional cost if required.

Q. What type of hay do you feed?

A. We purchase high quality orchard grass and timothy hay from 2-3 local suppliers. If your horse requires higher protein such as alfalfa – we can add alfalfa cubes to their ration – cubes are consistently available in much better quality than what is normally found with hay growers. We consistently check for any mold or dust in our hay at every feeding – any such type found is immediately discarded.

Daily hay rations - up to 4 flakes a day - roughly 15#-20# per animal. We also have free choice orchard grass hay available when necessary while they are turned out – if grazing has gotten low.

Q. Will you feed my horse supplements?

A. Yes - we will feed your horse supplements that you have supplied in their morning feeding and also evening if necessary. We prefer using SmartPak® systems so you do not run out and they are marked well. We have found them to be about the same pricing as buying buckets of supplements at local stores. As of this writing – shipping is free for anything over \$40 – if it’s under \$40 – look up the “Barn Buddies” program with our Springwood Station address - they will ship them with others coming the same time of the month at no extra shipping cost to you.

If you prefer doing Ziploc baggies yourself – this is also acceptable but you must keep track of them and refill them as necessary. Keep at least 30 days in supply at all times. Mark each baggie with your horses name and provide a storage box for them.

Q. My horse requires his feed and/or hay soaked – can you do this?

A. Yes we can – depending on the severity of soaking needed – it may be right before feeding the ration or soaking the ration hours before it is necessary. Hay can also be wet upon feeding time.

During summer heat – we may need to cut back the interim hours in between feeding and/or keep in a cool environment to discourage mold. Additional monthly fee may apply depending on severity/extra time it takes to do this and clean/wash feeders on a daily basis.

Q. When do you turn horses out and for how long?

A. We aim for our horses to be outside all day enjoying their freedom as nature intended -generally striving for 5-7 hours of turnout. We group them together with matching personalities as best as possible. However – there will always be a herd dynamic at play – there is always a leader and always followers. Hence - the occasional scratch or cut can and will happen with any of them - anywhere. We check them over daily when bringing them in and will apply first aid to anything necessary.

If you have a horse that needs private turnout – we may be able to accommodate this request depending on availability and at additional cost. As a general rule - they are always paired with others on turnout. ***We do not offer any pasture board 24 hours a day.***

Q. Do you offer limited or no turnout?

A. Turnout for the majority of the day is our main goal for horses at Springwood Station. If your horse is injured and/or laid up for any reason, there are no extra fees involved unless they start to use more bedding, hay or feed. If an injured horse requires care such a bandaging legs or selective exercise – these are considered additional services. If you are just looking for select turnout and/or private turnout – please ask to see if we can accommodate you in your request at that time – on occasion we may have room available. Horses may remain stalled for the day during any inclement weather patterns.

Q. How often are the stalls cleaned?

A. We clean stalls daily with the exception of a holiday and/or a random day that they may be left in due to inclement weather. We use screened pine bedding along with Stall Fresh® for ammonia control. All of our stalls are matted for convenient cleaning purposes and cushion. We use the Stable Comfort Stall Mats® that are 3 inches thick which allows the horse much better cushion for laying down and many rehabilitation purposes due to much more comfort than regular mats and bedding provide.

Q. What kind of blanketing services do you offer?

A. We like to see our horses grow their regular coats as much as possible before blanketing. We blanket horses mainly when colder weather sets in and stays cold during daylight hours. One application and/or removal of blanket per day is included in our regular board rate. We can also apply fly masks in the summer months.

Q. What does your grooming package consist of?

A. For an additional fee we can groom your horse three days a week – from top to bottom beginning with a thorough curry comb session to remove dirt and dust nearest the skin – all the way up to a fine finishing brush. Hooves picked and checked. Hosing off in summer months when necessary.

Q. Can you hold my horse for vet and farrier appointments or do I need to be present?

A. We make appointments with our farrier and vet around our schedules to be present for regular appointments. You do not need to be present for any routine work done as we will be there to hold your horse and make sure the appointment is concluded. However – if you have a certain farrier or vet you prefer to use – you must make the appointment yourself and carry thru the appointment.

Any emergency vet appointments will be made by us using our vet of choice - unless you have listed another vet as an emergency contact on your boarder info sheet prior to your arrival at Springwood Station. Emergency vet services may result in extra handling fees for your horse depending on time of services.

Payment for farrier must be made out in a check prior to services rendered or arrange for a credit card purchase thru Springwood Station to cover the payment immediately as services are concluded. Payments for vet can be done by calling the vet office and supplying credit card information for services rendered. *Neither farrier or vet services will be carried out without setting up a payment plan first.*

Q. What is your “Good Health Program” and what does it include?

A. All boarding clients must participate in our “Good Health Program” which includes regular deworming, yearly vaccinations, yearly coggins test, and dentistry, along with consistent farrier care. On call vets/farriers can provide all of the above except deworming - we can provide the wormer for you and it will appear on your next billing – or if you prefer to provide your own, please have it ready for us to administer ahead of schedule. We keep a health record for each horse on the farm. We prefer barn staff to administer wormer to ensure it has been done and a notation added to your horse’s health record. We do the record keeping so you don’t have to – however the cost of all all services are NOT included in the board fee.

Q. Are there certain hours or days we can/cannot visit our horse?

A. The barn is open every day from 9am to 9pm. All riding lights must be extinguished by 8:30 pm nightly along with barn lights by 9pm. If you are hauling in/out of the facility at off hours, please give us 24 hours notice so we can expect an exception.

Q. Can I bring family members or friends to ride my horse?

A. Yes – as long as they have a liability waiver signed before they handle your horse. However, please notify us before bringing newcomers for handling/riding. Please make sure they are knowledgeable about horses or your horse before doing so. You the horse owner will be totally responsible while they handle or ride your horse. Any unsafe activity will be dealt with accordingly and your guests may be asked to leave the premises.

If you want to **lease** your horse to a family member or to anyone to ride in general – please notify us before doing so. We need for that individual to be approved for our stable and liability waivers must be signed. If your leasee is deemed unsafe to handle/ride your horse – we reserve the right to ask your leasee to leave our premises and not return.

Q. Can I bring a trainer or riding instructor to Springwood Station for my horse?

A. We offer these services for you and your horse here at Springwood Station. However, if your horse is not a good fit for what we teach, then it is acceptable to bring someone else more suited for the situation. Anyone coming in for these purposes will be charged a minimum \$15 per hour ring rental fee and must have their own proof of insurance available. If they are un-insured trainers/riding instructors – they *will not be allowed* to do business at Springwood Station.

Q. When will I be billed for board and when is it due?

A. All monthly invoices are sent out by email or mail by the 25th of the prior month due. They are due on the first of the month for services rendered. Payment can be made by way of Paypal, all major credit cards, cash or check. Payment must reach us by the 10th of the month or a late charge of \$50 will apply. We can set up an auto pay schedule with your credit card information if you prefer.

We bill on a per month basis – any horses leaving in the middle of a month will not receive any refund for remaining days. If you will be leaving mid month and you have given us the required 30 days notice, you will be billed at a daily rate instead of monthly rate.

We do keep a credit card number on file for any/all damages that may occur while your horse is at Springwood Station. This will also be charged for any overdue balances on your account. Your credit card information is kept in a secure file – it will be reviewed regularly for expired dates.

Q. What information do I need to provide Springwood Station for boarded horses?

A. All horses coming in must have all boarding contracts and horse info sheets signed and delivered before horse has entered the property. All records of vet care, including vaccinations, coggins test and worming program must be submitted. If they are not up to date – these may need to be taken care of by a vet before they come to Springwood Station.

Q. Do you take any kind of horse for boarding?

A. We do not take stallions or horses with dangerous propensities. We do not take horses that have had no training unless they are here for this purpose. Any horse deemed dangerous by Springwood Station staff may be asked to leave immediately or pay for training that is necessary for the horse to be handled by our staff.

We intend to provide a safe environment for both horses and their guests at Springwood Station. If we deem anyone handling/riding horses in an unsafe manner – each instance will be dealt with on an individual basis and may require your boarding contract to become null and void immediately.

Q. If I wish to take my horse to another training facility for a few months – will my stall be there when I return?

A. We will keep your stall available for you to return to for a fee of \$185/month. Otherwise - it may be filled by the next person on our waiting list.

Q. Do you offer discounts on more than one horse?

A. Yes – please ask for the current multiple horse special – depending on which services you pick, there may be a differing applicable discount.

Q. Can I work off my board by doing barn work?

A. Unfortunately not – our insurance does not allow this. We can only hire barn help as an employee. We cannot do any bartering for services.

Please contact Springwood Station if there are any other questions you may have that are not answered here in the FAQ section.

www.springwoodstation.com

springwoodstation@comcast.net

804-746-4072

Farm and Barn Safety Guideline

We would like for your visit to Springwood Station to be enjoyable as possible on a daily basis.

In maintaining this—we have a few guidelines for everyone to follow.....

- Barn Hours—9am—9pm daily with the exception of vet emergencies and horses traveling in and out of the barn. If you intend to be at the farm after these hours – give as much notice as possible (preferably 24 hours) so we can expect extra-curricular activity to occur. Please give 24 hour notice of any horse leaving the property for any reason – ex. shows, trail rides, vet clinic, training etc – so we can expect your horse’s absence.
- Arena lighting to be turned off by 8:30pm nightly. All barn lights turned off by 9pm nightly.
- No smoking at Springwood Station is allowed.
- Children must be in control and supervised at all times. Please - no running, yelling or boisterous play in the barn area or near any horses. Children 17 and under are not to be left at the barn/farm unsupervised.
- Any professionals such as trainers and/or riding instructors that are not employed by Springwood Station must have prior permission to use our facilities to teach or train any horse on the property. All professionals must have proof of insurance for such activities presented to management along with a signed Liability Waiver that will be kept on file. All outside trainers/riding instructors will be subject to a minimum ring rental fee of \$15/per hour for each horse.
- Boarding clients/lesson participants are responsible for the behavior and safety of their guests. All guests who will be riding or handling a horse must sign a Liability Waiver.
- Our horses stay on a scheduled feeding and turnout regimen – do not feed hay/grain and/or turn in/out any horse without prior permission from staff.
- Helmets must be worn by anyone 17 and under while riding. Helmets are strongly suggested for all adult riders as well.
- If you intend to trail ride – solo or group – leave a written notice on the board or let someone know where you will be heading. Always carry a cell phone for emergencies.
- Return all tack to tack room or designated area when finished riding.
- When tying your horse in aisleways – use approved cross ties or single tie. Do not tie your horse to the bars of the stall. In a stall - use the approved tie ring.
- Please do not use anyone else’s tack/equipment without prior consent.
- Clean up after your horse—Please keep aisles and groom/wash area clean and clear of debris.
- Dogs—We prefer that Fido be left at home—however if they should happen to visit the barn, please make sure they are leashed and well behaved. Any dog that is not well behaved will be asked to leave immediately.

To continue our safety program here at Springwood Station – we ask that all participants whether in the saddle or just working a horse in hand - exercise extreme caution and safety with everything you do around horses. Take your time when working around them - give them the respect and praise they deserve when necessary. Any actions regarding horses or that we deem unsafe and/or unethical will be dealt with accordingly. Responsible parties may be asked to leave the premises or be removed from the premises.

Boarding Amenities \$550 per month

12 x 12 and 12 x 14 Stalls
StableComfort® Stall Mats 3" cushion
Screened Pine Bedding
Daily Stall Cleaning
Nelson Automatic Waterers - Stalls/Pastures
Locked Tack Room
Ultimate Ramm® Four Rail Flex Fence
Group Turnout
Premium Blue Seal Feeds
Twice Daily Feedings
Quality Orchard Grass/Timothy Hay
Two Interior Wash Stalls - H/C water
Cement Center Aisle
Lighted Riding Arena 100 x 200 Sand Footing
Lighted 50ft Round Pen Sand Footing
Blanketing in Winter
Fans in Summer
Restroom

This is a base rate for our horse boarding program. We can offer just about any additional service you may desire – inquire for rates regarding miscellaneous services. All horses will be enrolled into our “Good Health Program” which consists of :

- Deworming
- Yearly Vaccines /Coggins Test
- Farrier Care
- Dentistry

All services must be paid to vet/farrier at time of service.



CURRENT Rate Schedule

Training Services per month

Performance Training+Full Board	\$950
Conditioning/Maintenance+Full Board	\$750
Training services/single session	\$25
Groundwork/single sessions	\$25
Lunging/single sessions	\$15

Boarding Services per month

Full Board	\$550
Full Board Daily Rate	\$25
Grooming 3X/week	\$85
Clipping – bridle path/nose	\$25
Body Clipping	\$150

Lesson Services

Lessons - 30 min/private	\$45
Lessons – Pkg of 3	\$125
Lessons – Pkg of 6	\$225
Lessons – Pkg of 10	\$335
<i>Lesson packages must be used within 6 months Or they expire</i>	
Boarding/Leasing Client Lesson	\$25
Horsemanship 101 Class	\$100
Lessons on your Horse in Training	\$25
<i>Two monthly included w/training – no carryover</i>	
Lessons at your Farm – 1 hour	\$85 + trip fee
Video Taping of your Lesson	\$25

Leasing Services

Horse Leasing – 3 month minimum	\$400/mo
Lesson on lease horse – 30 min/private	\$25

Show Charges

Show Coaching – 1 day show	\$100
Show Coaching – 2 day show	\$165
Show Coaching – 3 day show	\$225

Includes schooling horse and rider thru all classes + class prep
Show Prep Fee – day before \$45

Includes bathing/clipping

**Does not include any show fees. All hotel/meals/show grooming supplies will be pro-rated between number of participants per show.

Hauling Fees

Transportation 1.00 per mile
Transportation 2+ to same location .90 per mile
\$60 Minimum

Sale Services

Sales Commission – payable at time of sale 15%
Sale Horse Advertising Package \$150
*Includes show prep and presentation for sales video.
Filming/editing DVD. Marketing Literature.
Advertisements/mailing and DVD costs will be billed separately.*

Horse Trailer Parking

20 Foot and under trailers \$25/mo

